

(COMPLAINTS DEPARTMENT)

Date: January 02, 2020

Currently following designated officers are handling complaints of SNGPL & SSGCL in OGRA's Head office and Regional offices:

Sr. #	Name / Designation of Officer	Contact Information	Area/ Region to act as Designated Officer
1	Mr. Zahid Ghani Chishty ED (Complaints-II)	Oil & Regulatory Authority, 54-B, Fazl e Haq Road, Blue Area, Islamabad Ph: 051-9244271, Fax: 051-9244279	Islamabad Region
2	Mr. Kashif Iqbal, JED (Complaints) at Head Office, Islamabad.	Oil & Regulatory Authority, 54-B, Fazl e Haq Road, Blue Area, Islamabad Ph: 051-9244405, Fax: 051-9244279	Rawalpindi Region.
3	Mr. Abdul Rab Khan, JED (Complaints) at Regional Office, Peshawar	Oil & Regulatory Authority, Regional Office Peshawar, 2nd Floor, Sarhad Chamber of Commerce & Industry Building, Hashtnagri, G.T. Road, Peshawar Ph: 091-9225327, Fax: 091-9212573	Khyber Pakhtunkhwa
4	Mr. Zeeshan Majeed DED (Complaints) at Regional Office, Lahore	Oil & Regulatory Authority, Regional Office Lahore, 27-Civic Centre, Barkat Market, New Garden Town, Lahore. Ph: 042-99332866, Fax: 042-99332869	Lahore, Sahiwal and Gujranwala Regions
5	Mr. Muhammad Iltaf JED (Complaints) at Regional Office, Lahore.	Oil & Regulatory Authority, Regional Office Lahore, 27-Civic Centre, Barkat Market, New Garden Town, Lahore. Ph: 042-99332865,	Sargodha, Gujrat, Sialkot and Sheikhpura Regions.

			Fax: 042-99332869	
6	Mr. Muhammad Raza JED (Complaints) at Regional Office, Lahore		Oil & Regulatory Authority, Regional Office Lahore, 27-Civic Centre, Barkat Market, New Garden Town, Lahore. Ph: 042-99332868, Fax: 042-99332869	Faisalabad, Multan and Bahawalpur Regions.
7	Mr. Khalil Ahmed Sheikh JED (Complaints) at Regional Office, Karachi		Oil & Regulatory Authority, Regional Office Karachi, House No. D-2, Datari Villas, Main Clifton Road, Ferer Town, Bath Island, Karachi Ph: 021-99332756, Fax: 021-99332364	Sindh Province
8	Mr. Mehrullah Marri AED (Complaints) at Regional Office, Quetta.		Oil & Regulatory Authority, Regional Office Quetta, 1st Floor, Fida Building, Plot No. 10, In Front of N.I.M., PunjFooti, Main Samungli Road, Quetta Ph: 081-9204429, Fax: 081-9204480	Balochistan Province

(Kashif Iqbal)
JED (Complaints)