

Complaint before

OIL AND GAS REGULATORY AUTHORITY

Islamabad

Complaint Form Schedule

Name	_____	S/D/W/O	_____
CNIC No.	_____	Consumer No. (if any)	_____
email	_____		
Category	(Domestic / Commercial / Industrial)		
Address	_____	Region / City	_____
Mobile No. / others	_____		
Person / Company (Licencee, dealer) against whom complaint filed			
(SNGPL / SSGCL / Oil Marketing Company (OMC) / Others)			
Complaint related to			
(Excessive Billing / Delay in Provision of Demand Note / Delay in Provision of Gas Connection / Alleged Tampering / Others)			
Nature of Complaint			

Has the Complainant in case of natural gas tried to resolve the complaint directly with the Licensee?			
(Yes / No)			
If yes, please provide brief description			

Has this Complaint earlier filed in any other Court, Tribunal, Wafaqi Mohtasib or any other forum?			
(Yes / No)			
If yes, status / detail documents of case: _____			
List of documents attached (if any): _____			

Please tick (where required)

For Office Use Only

Admitted (Yes / No)

Complaint No.